

General Cleaning

IMPORTANT

Isolate the water supr

before

starting!

Unscrew the anti-splash

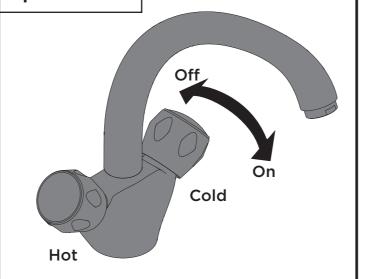
Bristan products are made from premium materials, with hand polishing and electroplated finishes.

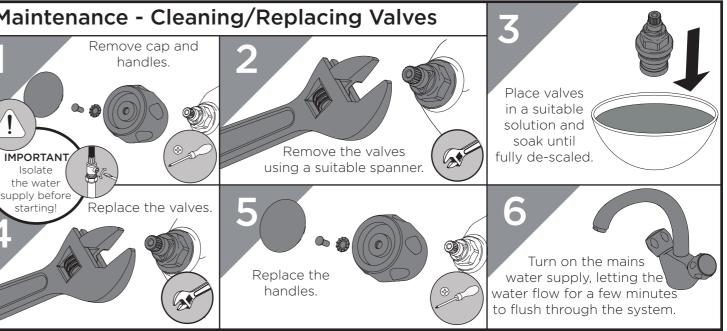
Your taps or shower should be regularly cleaned with warm water, a mild pH-neutral liquid soap, and polished with a soft cloth. Any residues from soap, toiletries etc. should be rinsed off straight after use.

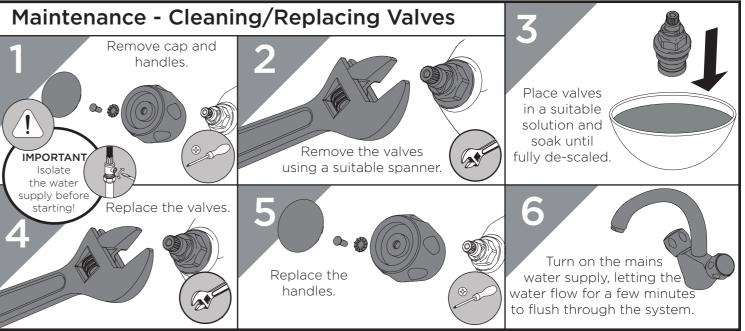
Household bleaches and cleaners contain harsh chemicals and may damage the surface finish. Avoid using abrasive cloths, scouring pads, scrub sponges, steel wool or anything similar.

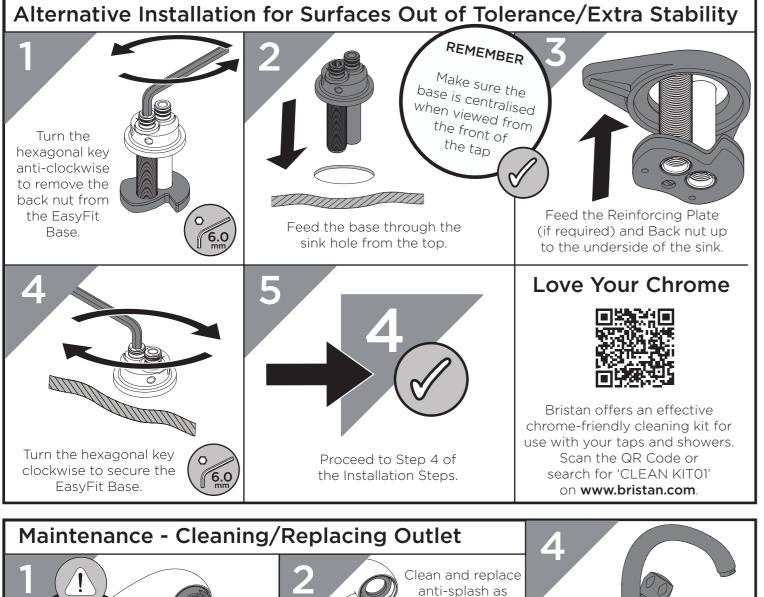
Some surfaces such as nickel and pewter may be affected by the dye found in some cloths, so it is also important to avoid hanging cloths on spouts.











necessary.

Secure in place.

Turn on the mains water supply,

letting the water flow for

a few minutes to flush

through the system.

Mains water supply turned off. Grub screws are not tight enough at the base Wobbly Tap Extra security may be required depending on the surface the tap is fitted on to. At Bristan, we want to make things as easy as possible for our customers. That's why we offer solid guarantees on all our products, effective from the date of purchase, to give you peace of mind.

Closed isolation valve.

Troubleshooting

required.

or hoses.

Symptom

No flow or low

flow rate

Water dripping from taps

Taps do not

turn on

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Cause(s)

Instantaneous water heater cycles on and off as

Head of water is below the minimum distance

Hot or cold water being drawn off elsewhere

Airlock or partial blockage in the supply pipework

This is normal for a short time after using the taps.

possibly due to the ceramic disc valves/cartridge

causing pressure changes or instantaneous

Partially closed isolation valve.

flow rate or pressure is too low.

boiler temperature changes.

Water supply failure

If water continues to drip,

Alternatively visit www.bristan.com/register.

For any other gueries, please call our Customer Service on 0330 026 6273 where our expert team of advisors will be able to offer you any help and advice.

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	Remedy
	Open isolation valve.
	Increase water flow rate or pressure through system.
	Refer to your the Specification for the minimum work- ing pressure/distance required.
	Do not use other water outlets when using the taps.
	Flush through pipework to ensure removal of debris and any airlocks.
	Investigate water supply. Check your plumbing and heating systems for any faults.
	This is caused by residual water tension, the build up of water in the tap body.
	Refer to the Maintenance section or visit www.youtube.com/BristanTV to watch the procedure.
	Open isolation valve.
	Turn on mains water supply.
	Ensure the grub screws are fully tightened against the base
	Refer to the Alternative Installation steps in order to fit

the Reinforcing Plate.

