

Installers please note these instructions are to be left with the user

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| Guarantee, service policy, etc. | rear cover |

To check the product suitability for commercial and multiple installations, please contact Triton's specification advisory service before installation.

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#### PLEASE READ THIS IMPORTANT SAFETY INFORMATION

- ◆ This product is safe and without risk provided it is installed, used and maintained in good working order in accordance with our instructions and recommendations.
- DO NOT operate shower if frozen, or suspected of being frozen. It must thaw out before using.
- ◆ DO NOT operate the unit if the sprayhead or spray hose becomes damaged.
- DO NOT restrict flow out of the shower by placing sprayhead in direct contact with your body.
- ◆ DO NOT operate the shower if water ceases to flow during use or if water has entered inside the unit because of an incorrectly fitted cover.
- WARNING: If restarting the shower immediately after stopping, be aware that a quantity of hot water will be expelled for the first few seconds.

#### 1 GENERAL

- **1.1** Read all of these instructions and retain them for later use.
- **1.2** DO NOT take risks with plumbing or electrical equipment.
- **1.3** Isolate electrical and water supplies BEFORE removing the cover and proceeding with the installation.
- **1.4** The unit must be mounted onto the finished wall surface (on top of the tiles). DO NOT tile up to unit after fixing to wall.
- **1.5** Contact Customer Service (see back page), if any of the following occur;
- **a**) If it is intended to operate the shower at pressures above the maximum or below the minimum stated.
- **b**) If the unit shows a distinct change in performance. **c**) If the shower is frozen.
- **1.6** If it is intended to operate the shower in areas of hard water (above 200 ppm temporary hardness), a scale inhibitor may have to be fitted.
- **1.7** The sprayplate and cartridge must be cleaned regularly with descaler to remove scale and debris, otherwise restrictions to the flow on the outlet of the unit will result in higher temperatures and could also cause the Pressure Relief Device in unit to operate.
- **1.8** This product is not suitable for mounting into steam rooms or steam cubicles.

#### 2 PLUMBING

- **2.1** The plumbing installation must comply with Water Regulations, Building Regulations or any particular regulations as specified by Local Water Company or Water Undertakers and should be in accordance with BS6700.
- **2.2** The supply pipe must be flushed to clear debris before connecting to the shower unit.
- **2.3** DO NOT solder pipes or fittings within 300mm of the shower appliance, as heat transfer can damage components.

- **2.4** DO NOT fit any form of outlet flow control as the outlet acts as a vent for the heater can.
- **2.5** DO NOT use excessive force when making connections to the flexible hose or sprayhead, finger tightness is sufficient.
- **2.6** All plumbing connections MUST be completed BEFORE making the electrical connections.

#### 3 ELECTRICAL

- **3.1** The installation must comply with BS7671 'Requirements for electrical installations' (IEE wiring regulations) or any particular regulations as specified by the local Electrical Supply Company.
- **3.2** This appliance MUST be earthed.
- **3.3** In accordance with 'The Plugs and Sockets etc. (Safety) Regulations 1994', this appliance is intended to be permanently connected to the fixed wiring of the electrical mains system.
- **3.4** Ensure all electrical connections are tight to prevent overheating.
- **3.5** Fuses do not give personal protection against electric shock.
- **3.6** To enhance electrical safety a 30mA residual current device (RCD) should be installed in all UK electric and pumped shower circuits. This may be part of the consumer unit or a separate unit.
- **3.7** Switch off immediately at isolating switch if water ceases to flow during use.
- **3.8** Other electrical equipment i.e. extractor fans, pumps must not be connected to the circuits within the unit.
- **3.9** Switch off at isolating switch when not in use. This is a safety procedure recommended with all electrical appliances.
- **3.10** As with all electrical appliances it is recommended to have the shower and installation checked at least every two years by a competent electrician to ensure there is no deterioration due to age and usage.

#### INTRODUCTION

This book contains all the necessary fitting and operating instructions for your Wickes Aguatronic 1 electric shower. Please read them carefully.

The shower installation must be carried out by a suitably qualified person and in the sequence of this instruction book

Care taken during the installation will ensure a long, trouble-free life from your shower.

#### SPECIFICATIONS

#### Electrical

Nominal power Nominal power rating at 240V rating at 230V

7 kW - (30A MCB rating) 6.5 kW - (30A MCB rating)

#### Water

Inlet connection – 15mm diameter. Outlet connection - 1/2" BSP male thread.

#### **Entry Points**

Water – top, bottom, back. Cable – top, bottom, back.

#### Materials

Backplate, cover, controls, sprayhead – ABS. Sprayplate – Acetal.

Elements – Minerally insulated corrosion resistant metal sheathing.

#### Dimensions

Height - 230mm

Width - 217mm

Depth - 103mm

#### Standards and Approvals Splashproof rating IPX4.

Complies with the requirements of current British and European safety standards for household and similar electrical appliances.

Complies with requirements of the British Electrotechnical Approvals Board (BEAB).

Meets with Compliance with European Community Directives (CE).

#### ADVICE TO USERS

The following points will help you understand how the shower operates:

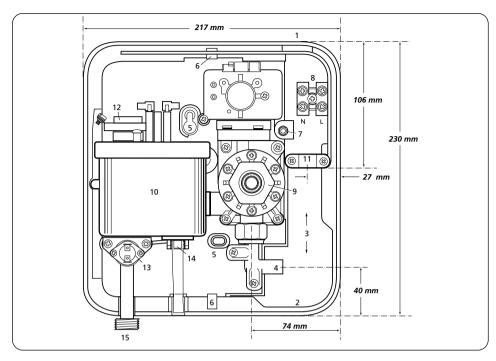
- A The electric heating elements operate at a constant rate at your chosen power setting. It is the flow rate of the water passing through the heater unit which determines the shower temperature at any given setting. (The slower the flow the hotter the water becomes, and the faster the flow the cooler the water)
- **B** During winter, mains water supply will be cooler than in summer. Therefore the temperature of the shower will vary between seasons on any one setting of the temperature control, e.g. if you have chosen setting number 6 as your preferred shower temperature in the summer, you will have to increase that number during winter by adjusting the temperature control anti-clockwise (which in effect slows the water flow)
- **C** The stabiliser valve minimises variations in shower temperature during mains water pressure changes. If changes in shower temperature are experienced during normal use, it will most likely be caused by the water pressure falling near to or below the minimum level. The drop in pressure may be due to water being drawn off at other points in the house whilst the shower is in use. If pressure drops appreciably below the minimum, the heating elements will automatically cut out.

If ever the water becomes too hot and you cannot obtain cooler water, first check that the sprayplate in the sprayhead has not become blocked.

**DO NOT** place items such as soap or shampoo bottles on top of the unit. Liquid could seep through the joint between the cover and backplate, and possibly damage the sealing rubber.

Replacement parts can be ordered from Customer Service. See 'spare parts' for details and part numbers.

Due to continuous improvement and updating, specification may be altered without prior notice.



### **KEY TO MAIN COMPONENTS (fig.1)**

- 1 Top pipe/cable entry
- 2 Bottom pipe/cable entry
- **3** Area for rear pipe and cable entry
- 4 Water inlet
- 5 Wall screw fixings
- 6 Cover screw fixings
- **7** Earth connection
- 8 Terminal block
- 9 Stabilising valve
- 10 Can and element assembly
- 11 Cable clamp
- **12** Thermal cut-out (main)
- 13 Thermal cut-out (outlet)
- **14** Pressure relief device (PRD)
- 15 Shower outlet

#### **PACK CONTENTS**

Shower unit

Sprayhead

Riser rail and kit

Soap dish

Flexible hose

Screw fixing kit

Hose retainer

Instructions

Guarantee, etc.

#### **ELECTRICAL REQUIREMENTS**

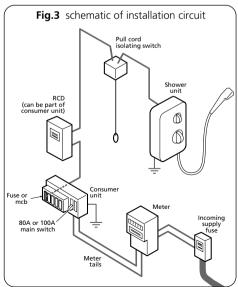
## **WARNING!**THIS APPLIANCE MUST BE EARTHED

The installation, supply cable and circuit protection must conform with IEE wiring regulations and be sufficient for the amperage required.

The following notes are for guidance only:

- 1 The shower must only be connected to a 230-240V ac supply. If you are installing a shower with a kilowatt rating above 9kW, it is advisable to contact the local electricity supply company.
- **1.1** The electrical rating of the shower is shown on the rating label **(fig.2)** within the unit.





- 2 Before making any sort of electrical connection within the installation, ensure that no terminal is live. If in any doubt, switch off the whole installation at the consumer unit
- 3 The shower must be connected to its own independent electrical circuit. IT MUST NOT be connected to a ring main, spur, socket outlet, lighting circuit or cooker circuit.
- **3.1** The electrical supply must be adequate for the loading of the unit and existing circuits.
- 4 Check your consumer unit (main fuse box) has a main switch rating of 80A or above and that it has a spare fuse way which will take the fuse or mcb necessary for the shower (fig.3).
- **4.1** If your consumer unit has a rating below 80A or if there is no spare fuse way, then the installation will not be straight forward and may require a new consumer unit serving the house or just the shower.
- **4.2** You will need to contact the local electricity company. They will check the circuit and carry out what is necessary. They will also check the main bonding.
- 5 The earth continuity conductor of the electrical installation must be effectively connected electrically to all exposed metal parts of other appliances and services in the room in which the shower is to be installed, to conform to current IEE regulations.

Table A

| CIRCUIT PROTECTION |        |                   |  |
|--------------------|--------|-------------------|--|
| unit<br>rating     | mcb    | cartridge<br>fuse |  |
| 7.0kW              | 30/32A | 30A               |  |
| 7.5kW              | 32A    | 35A               |  |
| 8.0kW              | 40A    | 35A               |  |
| 8.5kW              | 40A    | 45A               |  |
| 9.0kW              | 40A    | 45A               |  |
| 9.5kW              | 40/45A | 45A               |  |
| 10.5kW             | 45A    | 45A               |  |
|                    |        |                   |  |

#### **ELECTRICAL REQUIREMENTS**

- **5.1** All exposed metallic parts in the bathroom must be bonded together using a cable of at least 4mm² cross sectional area. These parts include metal baths, radiators, water pipes, taps and waste fittings.
- **6** For close circuit protection DO NOT use a rewireable fuse. Instead use a suitably rated miniature circuit breaker (MCB) or cartridge fuse **(see table A)**.
- **6.1** In the interest of electrical safety a 30mA residual current device (RCD) should be installed in all UK electric and pumped shower circuits. This may be part of the consumer unit or a separate unit.
- **7** A 45 amp double pole isolating switch with a minimum contact gap of 3mm in both poles must be incorporated in the circuit.
- **7.1** It must have a mechanical indicator showing when the switch is in the OFF position.
- **7.2** The wiring must be connected to that switch without the use of a plug or socket outlet.
- **7.3** The switch must be readily accessible and clearly identifiable, but out of reach of a person using a fixed bath or shower.
- **7.4** If the isolating switch is to be fitted in the bathroom, then it must be a cord operated type

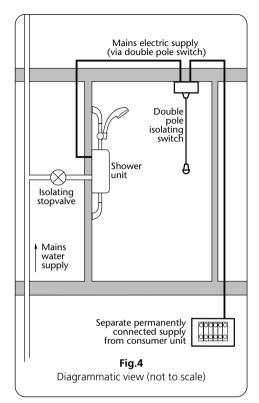
#### Table B

# Twin and earth PVC insulated cable CURRENT CARRYING CAPACITY

| installed in a insulated wall | in conduit<br>or trunking | clipped direct or<br>buried in a non<br>insulated wall |
|-------------------------------|---------------------------|--|
| 6mm²                          | 6mm²                      | 6mm²   |
| 32A                           | 38A                       | 46A  |
| 10mm²                         | 10mm²                     | 10mm²  |
| 43A                           | 52A                       | 63A  |
| 16mm²                         | 16mm²                     | 16mm²  |
| 57A                           | 69A                       | 85A  |

Note: Cable selection is dependent on de-rating factors

- and should be placed so that it is not possible to touch the switch body when standing in a bath or shower cubicle.
- **7.5** Preferably it should be outside the shower enclosure and be readily accessible in order to switch off after using the shower.
- **8** Where shower cubicles are located in any rooms other than bathrooms, all socket outlets in those rooms must be protected by a 30mA RCD.
- **9** The current carrying capacity of the cable must be at least that of the shower circuit protection **(see table B)**.
- **9.1** To obtain full advantage of the power provided by the shower, use the shortest cable route possible from the consumer unit to the shower
- **9.2** It is also necessary to satisfy the disconnection time and thermal constraints which mean that for any given combination of current demand, voltage drop and cable size, there is a maximum permissible circuit length.
- **10** The shower circuit should be separated from other circuits by at least twice the diameter of the cable or conduit
- **10.1** The current rating will be reduced if the cabling is bunched with others, surrounded by thermal loft or wall insulation or placed in areas where the ambient temperature is above 30°C. Under these conditions, de-rating factors apply and it is necessary to select a larger cable size.
- 10.2 In the majority of installations, the cable will unavoidably be placed in one or more of the above conditions. This being so, it is strongly recommended to use a minimum of 10mm cabling throughout the shower installation.
- **10.3** In any event, it is essential that individual site conditions are assessed by a competent electrician in order to determine correct cable size and permissible circuit length.



#### WATER REQUIREMENTS

The installation must be in accordance with Water Regulations/Byelaws.

To ensure activation of the heating elements, the shower must be connected to a mains water supply with a minimum running pressure of 100kPa (1.0 bar) at a minimum flow rate of eight litres per minute and a maximum static pressure of 1000kPa (10 bar).

NOTE: If the stated flow rates are not available, it may not be possible to achieve optimum performance from the unit throughout the year.

As this model does not feature a power selector, it may not be possible to obtain a cool shower temperature during hot summer months.

The water supply can be taken from a cold water storage cistern provided there is a minimum head of ten metres above the sprayhead. It must be an independent supply to the shower only.

If it is intended to operate the shower at pressures above the maximum or below the minimum stated, contact Customer Service for advice.

Fig.4 shows a typical system layout.

DO NOT use jointing compounds on any pipe fittings for the installation.

#### SITING OF THE SHOWER

#### WARNING!

THE SHOWER MUST NOT BE POSITIONED WHERE IT WILL BE SUBJECTED TO FREEZING CONDITIONS.

FOR EASE OF SERVICING, THE UNIT MUST ALWAYS BE MOUNTED ON THE SURFACE OF TILED WALLS. NEVER TILE UP TO THE UNIT.

Refer to **fig.5** for correct siting of shower. Position the unit where it will NOT be in direct contact with water from the sprayhead. Position the shower unit vertically.

Allow sufficient room between the ceiling and the shower to access the cover top screws.

NOTE: Water Regulations requires the sprayhead be 'constrained by a fixed or sliding attachment so that it can only discharge water at a point not less than 25mm above the spill-over level of the

relevant bath, shower tray or other fixed appliance'. The use of the supplied retaining ring will in most cases meet this requirement, but if the sprayhead can be placed within a bath, basin or shower tray, then a double check valve, or similar, must be fitted in the supply pipework to prevent back-flow.

#### Pressure relief safety device

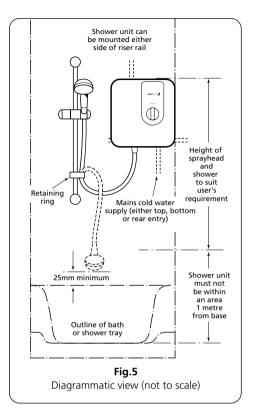
A Pressure Relief Device (PRD) is designed into the shower unit which complies with European standards. The PRD provides a level of appliance protection should an excessive build up of pressure occur within the shower.

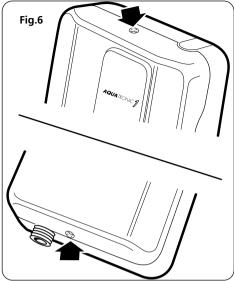
DO NOT operate the shower with a damaged or kinked shower hose, or a blocked sprayhead which can cause the PRD to operate.

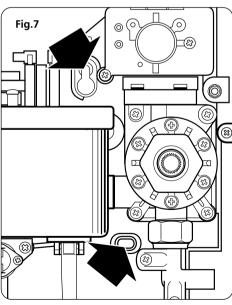
When commissioning, the sprayhead must be removed from the flexible hose, while at the same time the temperature control must be at the minimum flow position. Failure to follow this procedure may also cause the PRD to operate.

Ensure the shower is positioned over a bath or shower tray because if the PRD operates, then water will eject from the bottom of the unit.

Should this happen, turn off the electricity and water supplies to the shower at the isolating switch and stopvalve. Contact Customer Service for advice on replacing the PRD.







#### FITTING THE SHOWER TO THE WALL

Unscrew the top and bottom retaining screws **(fig.6)** and lift the cover from the backplate.

NOTE: The control knob is an integral part of the cover - DO NOT attempt to remove it.

After choosing the site for the shower, use the backplate as a template and mark the two fixing holes (fig.7).

Drill and plug to suit the fixing screws supplied. Screw top fixing screw into position leaving the base of the screw head protruding 6mm (0.25in) out from the wall.

Hook the backplate over the top screw and fit the bottom fixing screw into position.

Do not fully tighten the screws at this stage, as the fixing holes are elongated to allow for out of square adjustment after the plumbing connections have been completed.

## PLUMBING CONNECTIONS Plumbing to precede wiring

#### WARNING

The outlet of the shower acts as a vent and must not be connected to anything other than the hose and sprayhead supplied.

DO NOT use jointing compounds on any pipe fittings for the installation.

DO NOT use soldered fittings within the vicinity of the shower unit.

NOTE: An additional stopvalve (complying with Water Regulations) MUST be fitted in the mains water supply to the shower as an independent means of isolating the water supply should maintenance or servicing be necessary.

Entry positions for the mains water and electrical supplies are at the top, bottom, or at the rear of the unit.

If top or bottom entry position is chosen, the relevant cut-out in the backplate must be removed (fig.8).

NOTE: Deviations from the designated entry points will invalidate product approvals.

**Important:** Before completing the connection of

the water supply to the inlet of the shower, flush out the pipework to remove all swarf and system debris. This can be achieved by connecting a hose to the pipework and turning on the mains water supply long enough to clear the debris to waste.

#### Procedure:

Turn off water supply either at the mains stopvalve or the isolating stopvalve.

Connect the mains water supply to the inlet of the shower via 15mm pipe using a 15mm x 15mm brass elbow compression fitting.

NOTE: The inlet fitting is designed to enter a compression fitting only. DO NOT use push fit connectors as full engagement cannot be guaranteed.

Ensure the plastic filter **(fig.9)** is inserted in the supply pipe before connection. This helps to prevent ingress of debris.

If entry is from the rear, the conex nut fitting will be partially behind the surface of the wall **(fig10)**. This area *must* be left clear when plastering over the pipework in order to make the nut accessible for future adjustments. NOTE: The centre of the inlet valve to the wall surface is 20mm. **(fig.10)**.

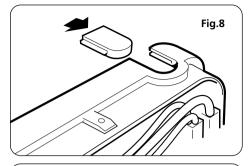
DO NOT use excessive force when making these connections.

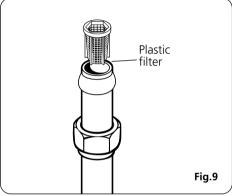
Ensure the backplate is square on the wall and tighten the two retaining screws which hold it to the wall.

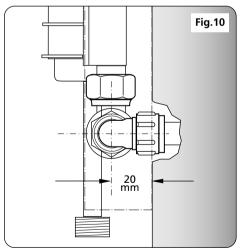
Before turning on the mains water supply, the stabilising valve should be fully closed. To ensure that it is, replace the cover temporarily to engage the splines and rotate the temperature control fully clockwise until a 'stop' is felt. The valve is now in the closed position.

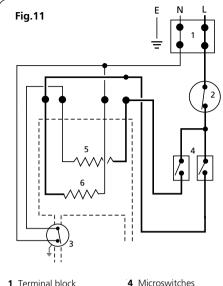
Remove the cover.

Turn on the mains water supply and check for water tightness in the pipework up to the shower.

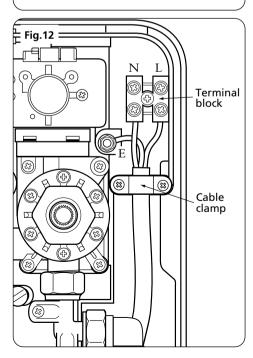








- 1 Terminal block
- 2 Thermal cut-out (main)
- 3 Thermal cut-out (outlet)
- 5 Element
- 6 Element



#### **ELECTRICAL CONNECTIONS**

SWITCH OFF THE ELECTRICITY SUPPLY.

Fig.11 shows a schematic wiring diagram.

The cable entry points are shown in **fig.1**. The cable can be surface clipped, hidden or via 20mm conduit

NOTE: Conduit entry can only be from rear. Route the cable into the shower unit and connect to the terminal block (fig.12) as follows:

Earth cable to terminal marked \ \ \d=



Neutral cable to terminal marked N

Live cable to terminal marked L

IMPORTANT: Fully tighten the terminal block screws and ensure that no cable insulation is trapped under the screws. Loose connections can result in cable overheating

NOTE: The supply cable earth conductor must be sleeved. The outer sheath of the supply cable must be stripped back to just beyond the cable clamp (fig.12). The cable clamp is suitable for 6mm<sup>2</sup> cable, or can be reversed for 10mm<sup>2</sup> cable.

If a cable larger than 10 mm<sup>2</sup> is used, DO NOT use the cable clamp. Instead, the cable must be secured either by routing through conduit or in trunking or by embedding in the wall, in accordance with IEE regulations.

The use of connections within the unit, or other points in the shower circuit, to supply power to other equipment i.e. extractor fans, pumps etc. will invalidate the guarantee.

DO NOT switch on the electricity supply until the cover has been fitted.

#### REPLACING THE COVER

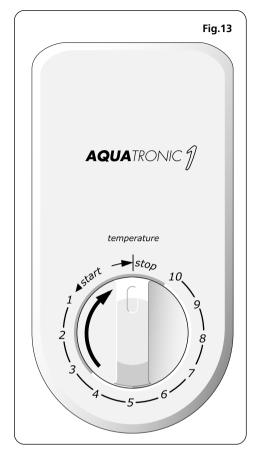
To ensure that the temperature control is correctly positioned on the stabilising valve, temporarily place the cover in position so that splines engage and rotate the temperature control fully clockwise until a 'stop' is felt. The valve is now in the closed position.

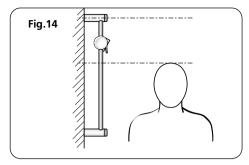
Remove the cover and position the temperature control so that it points towards the 'STOP' position (fig.13).

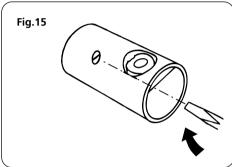
Replace the cover squarely to the backplate and guide into position so the splined spindle. Should any difficulty arise, recheck the points above.

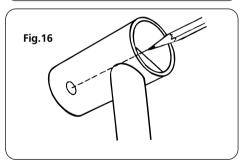
Secure the cover in position with the two retaining screws.

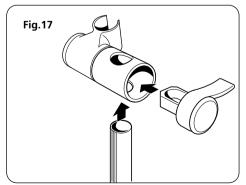
**DO NOT** switch on the electricity supply to the shower until the commissioning procedure has been carried out.











#### FITTING THE RISER RAIL

#### WARNING!

Check there are no hidden cables or pipes before drilling holes for wall plugs. Use great care when using power tools near water. The use of a residual current device (RCD) is recommended.

Establish the height of riser rail to suit the users requirements (fig.14). Allowances should be made to accommodate the tallest person who uses the shower regularly.

Having decided the location of the rail within the shower area, drill and plug wall for mounting a bracket in the *lower* position only. Screw the bracket to the wall **(fig.15)**.

If required the riser rail can be shortened using a junior hacksaw. Cut the excess length from the plain end of the rail, not the crimped end.

Locate the riser rail in the lower mounting bracket. Place the other mounting bracket on top of the rail and mark the fixing hole on the wall (fig.16). Ensure hole position is vertically aligned. Remove the rail and drill and plug wall.

Place the lever into the spray head holder so that the holes align, then slide onto the rail (fig.17). Rotating the lever slightly may ease the alignment. Once on the rail, lock in position by turning the lever.

At this stage, slide the soap dish and hose retainer – smaller diameter onto the rail **(fig.18)** below the holder.

Replace the rail, complete with holder assembly, soap dish and retainer, into the lower bracket.

Replace the upper bracket on top of rail and screw the bracket to wall **(fig.19)**.

Ensure crimped side **(fig.20)** is facing the wall and is firmly engaged in bracket slot.

Clip the finishing covers on both the upper and lower mounting brackets (fig.21).

#### FITTING THE HOSE AND SPRAYHEAD

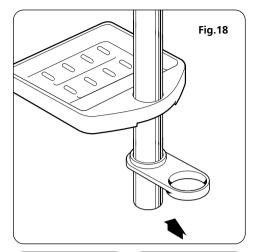
Feed the flexible hose through the hose retainer (fig.22) in order that it acts as a retaining ring.

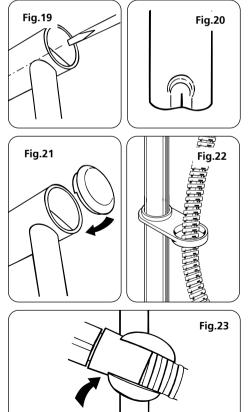
Screw the conical end of the flexible hose to the spray head and screw the other end to the shower outlet.

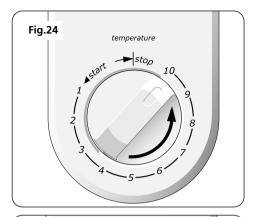
Ensure the washers are correctly fitted at both ends of the flexible hose. Place the spray head into the holder and check that it fits correctly. Note that the holder is slightly tapered and the spray head will only fit from one direction.

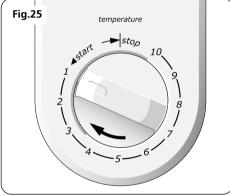
**Important:** It is the conical end of the hose which grips into the holder (**fig.23**). The spray head will not fit in the holder without the hose attached

However at this stage, disconnect the sprayhead and lay aside until the shower unit has been commissioned.









NOTE: IN NORMAL USE, IT IS IN ORDER TO LEAVE THE WATER SUPPLY PERMANENTLY ON TO THE SHOWER UNIT, BUT AS WITH MOST ELECTRICAL APPLIANCES, THE UNIT MUST BE SWITCHED OFF AT THE ISOLATING SWITCH WHEN NOT IN USE.

#### COMMISSIONING

The first operation of the shower is intended to flush out any remaining unit debris, and to ensure the heater unit contains water *before* the elements are switched on. The electricity must be switched OFF at the isolating switch. The flexible hose must be screwed to the shower outlet but *without* the sprayhead attached to the hose. Ensure the outlet of the hose is directed to waste.

Ensure the water supply is turned OFF at the isolating stopvalve.

Rotate the temperature control fully anticlockwise to '10', the minimum flow position (fig.24).

NOTE: Leaving the control at any position other than '10' may cause the PRD to operate.

Turn the water supply back ON at the isolating stopvalve.

Wait until water starts to flow from the flexible hose then rotate the temperature control clockwise to '1', the maximum flow position (fig.25).

It will take approximately thirty seconds for a smooth flow of water to be obtained whilst air and any debris is being dispersed from the shower. When a smooth flow of water is obtained, rotate the temperature control from '1' to '10' and back again several times to release any trapped air within the unit.

Once the flushing out has been completed, stop the water flow by rotating the temperature control fully clockwise to the 'STOP' position.

Fit the sprayhead to the flexible hose and place in the holder.

Switch on the electricity supply to the shower at the isolating switch.

The shower is now ready for normal operation.

#### **OPERATING THE SHOWER**

NOTE: Ensure the commissioning procedure has been carried out.

#### To turn shower on

The flow of the water is controlled by the combined start/stop temperature control (fig. 26). Turn the temperature control anti-clockwise past 'START' and water will commence to flow.

#### To stop the shower

Turn the temperature control fully clockwise to the 'STOP' position, and water will cease to flow.

CAUTION: If restarting immediately after stopping, be aware that a quantity of hot water will be expelled for the first few seconds.

#### To decrease the shower temperature

Turn the temperature control clockwise; this will increase the flow of water through the shower and be indicated by the lower numbers.

#### To increase the shower temperature

Turn the temperature control anti-clockwise; this will decrease the flow of water through the shower and be indicated by the higher numbers.

NOTE: It is advisable to be certain that the showering temperature is satisfactory by testing with your hand before stepping under the sprayhead. There will always be a time delay of ten to fifteen seconds between selecting a flow rate and water reaching the stable temperature for that flow rate

CAUTION: It is recommended that persons who may have difficulty understanding or operating the shower controls should not be left unattended whilst showering. Special consideration should be given to young children and the less able bodied.

#### **OPERATING FUNCTIONS**

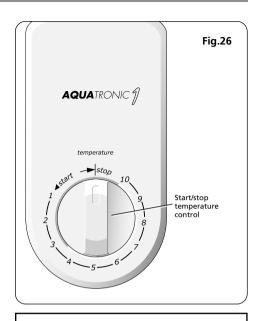
#### Low water pressure cut-out

If the water pressure falls below the minimum required for correct operation of the shower, power will be switched off to the heating elements preventing any maintained temperature rises (water will continue to flow).

Power will automatically be restored when adequate water pressure returns.

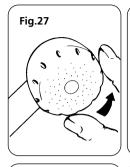
#### Overheat cut-out

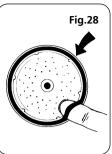
During normal operation if an overheat temperature is sensed, power to the elements will be reduced. Water will continue to flow. When the temperature has cooled sufficiently, power to the elements will be automatically restored to the previous setting at the time of interruption.



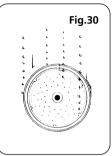
#### WARNING!

After any servicing of the mains water supply, always start the unit with the electricity OFF at the isolating switch and then rotate the temperature control fully anti-clockwise in order to purge any air in the pipework.



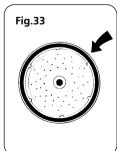














#### **CLEANING**

DO NOT use abrasive or solvent cleaning fluids. The shower unit, riser rail, hose, etc. should be cleaned using a soft cloth and warm water.

Before cleaning, turn the isolation switch off, to avoid the shower being accidentally switched on. IT IS IMPORTANT TO KEEP THE SPRAYHEAD CLEAN TO MAINTAIN THE PERFORMANCE OF THE SHOWER. The hardness of the water will determine the frequency of cleaning. For example, if the shower is used every day in a very hard water area, it may be necessary to clean the sprayhead on a weekly basis.

#### Sprayhead removal

Remove the sprayhead from the flexible hose. Remove the spray plate from the sprayhead by unscrewing anti-clockwise (fig.27).

Detach the black 'O' ring from the rim of the spray plate **(fig.28)**. DO NOT use a sharp tool to do this. Rinse 'O' ring clean.

Scrub the spray plate with a small stiff bristled brush (not wire bristles) to remove limescale deposits (fig.29). DO NOT use a pin or similar to poke the holes otherwise the efficiency of the shower spray will be impaired.

If necessary, immerse and soak the spray plate in a proprietory descalent overnight to remove stubborn deposits (fig.30). Ensure all traces of scale have been removed and thoroughly rinse in clean water afterwards (fig.31).

Brush and clean the inside of the sprayhead and rinse out **(fig.32)**.

Refit the 'O' ring to lip of spray plate ensuring it is seated correctly in the groove **(fig.33)**.

NOTE: If the seal is incorrectly fitted, water will seep between the sprayhead and spray plate assembly.

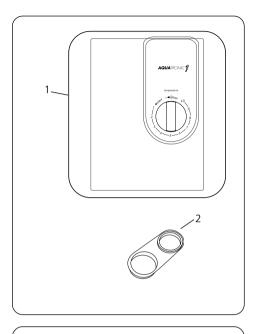
Refit the spray plate to sprayhead **(fig.34)** taking care not to overtighten the spray plate.

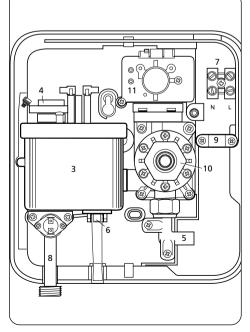
Before replacing the sprayhead on the hose, it is advisable to direct the hose to waste, switch OFF the electricity supply at the isolating switch and turn the temperature control fully anti-clockwise.

This operation will flush out any loose scale deposits in the unit. Stop after approximately thirty seconds and replace the sprayhead on the hose. Turn the electricity supply back on.

## SPARE PARTS

| Ref. | Description               | Part No. |
|------|---------------------------|----------|
| 1    | Cover assembly            | 81300300 |
| 2    | Hose retainer ring        | 22009760 |
| 3    | Can assembly (7 kW)       | 84500020 |
| 4    | Thermal cut-out (main)    | 22010010 |
| 5    | Inlet elbow               | 7051625  |
| 6    | PRD                       | 83301330 |
| 7    | Terminal block and wires  | 82200710 |
| 8    | Outlet pipe               | 83303980 |
| 9    | Cable clamp               | 7050253  |
| 10   | Stabiliser valve assembly | 82600740 |
| 11   | Switch bracket            | 7051708  |
| -    | Switch and wire kit       | 83304070 |
| -    | Filter                    | 7050645  |
| -    | Microswitch               | 22008910 |
| -    | Riser rail                | 22006300 |
| -    | Sprayhead holder          | 22007510 |
| -    | Flexible hose             | 22001160 |
| -    | Sprayhead assembly        | 22006780 |
| -    | Rail brackets             | 22007520 |
| -    | Soapdish                  | 22009770 |
|      |                           |          |





#### **FAULT FINDING**

IMPORTANT: Switch OFF the electricity at the mains supply and remove the circuit fuse before removing the cover from the shower while attempting any fault finding inside the unit.

| Problem/Symptom   | Cause  | Action/cure   |
|---|--|---|
| <b>1</b> Shower inoperable, no water flow.                | <b>1.1</b> No main water supply to shower.                           | <b>1.2.1</b> Have unit checked. Ring Customer Service.  |
| water now.  | <b>1.2</b> Unit malfunction.   |   |
|   | <b>1.3</b> Check isolating valve.                                    |   |
| 2 Water too hot.  | <b>2.1</b> Not enough water flowing through the shower.              | <ul><li>2.1.1 Increase flow rate via temperature control.</li><li>2.1.2 Blocked sprayhead - clean or replace blocked sprayplate in sprayhead.</li></ul>   |
|   | <b>2.2</b> Blockage in supply.                                       | <b>2.2.1</b> Check if stop valves are fully open. Check if blockage in inlet filter.  |
|   | <b>2.3</b> Increase in ambient water temperature.                    | <ul><li>2.3.1 Re-adjust flow rate to give increased flow.</li><li>2.3.2 Select 'economy' power.</li></ul>   |
| <b>3</b> Water temperature cycling hot/cool at intervals. | <b>3.1</b> Heater cycling on outlet thermal cut- out.                | <b>3.1.1</b> See 'Water too hot' causes 2.1, 2.2 and 2.3 and their appropriate action/cures. If it continues, contact Customer Service.   |
| <b>4</b> Water too cool or cold.                          | <b>4.1</b> Too much flow.  | <b>4.1.1</b> Reduce flow rate via temperature control.  |
| cold.   | <b>4.2</b> Water pressure below minimum required (see rating label). | <ul> <li>4.2.1 Is water supply mains or tank fed?</li> <li>4.2.2 If tank fed, re-plumb to mains water supply or see 4.2.4.</li> <li>4.2.3 If mains fed, ensure that mains stopvalve is fully open and that there are no other restrictions in the supply while shower is in use, or see 4.2.4.</li> <li>4.2.4 Fit pump to give minimum pressure (see rating label). Contact Customer Service for advice.</li> </ul> |
|   | <b>4.3</b> Reduction in ambient water temperature.                   | <ul><li>4.3.1 Re-adjust flow rate to give reduced flow.</li><li>4.3.2 Select 'high' power.</li></ul>  |
|   | <b>4.4</b> Electrical malfunction.                                   | <b>4.4.1</b> Have unit checked by suitably qualified electrician or contact Customer Service.   |

### **FAULT FINDING (continued)**

| Problem/Symptom   | Cause   | Action/cure  |
|---|---|--|
| <b>5</b> Shower varies from normal temperature to cold during use.          | <b>5.1</b> Water pressure has dropped below minimum required. | <b>5.1.1</b> Wait until the water pressure resumes to normal.                                    |
| <b>6</b> Pressure relief device has operated (water ejected from PRD tube). | <b>6.1</b> Blocked sprayhead.                                 | <b>6.1.1</b> Clean or replace blocked sprayplate in sprayhead and then fit new PRD.              |
|   | <b>6.2</b> Twisted/blocked flexible shower hose.              | <b>6.2.1</b> Check for free passage through hose. Replace the hose if necessary and fit new PRD. |
|   | <b>6.3</b> Sprayhead not removed whilst commissioning.        | <b>6.3.1</b> Fit new PRD. Commission unit with sprayhead removed.                                |

**Note:** Identify cause of operation before fitting new PRD unit. When fitting a new PRD, follow the commissioning procedure.

It is advised all electrical maintenance/repairs to the shower should be carried out by a suitably qualified person.

#### **Service Policy**

In the event of a complaint occurring, the following procedure should be followed:

- 1 Telephone Customer Service on 024 7632 8341, having available the model number and power rating of the product, together with the date of purchase.
- 2 Customer Service will be able to confirm whether the fault can be rectified by either the provision of a replacement part or a site visit from a qualified service engineer.
- 3 If a service call is required the unit must be fully installed for the call to be booked and the date confirmed. In order to speed up your request, please have your postcode available when booking a service call.
- 4 It is essential that you or an appointed representative (who must be a person of 18 years of age or more) is present during the service engineer's visit and receipt of purchase is shown.
- 5 A charge will be made in the event of an aborted service call by you but not by us, or where a call under the terms of guarantee has been booked and the failure is not product related (i.e. scaling and furring, incorrect water pressure, pressure relief device operation, electrical installation faults).
- **6** If the product is no longer covered by the guarantee, a charge will be made for the site visit and for any parts supplied.
- 7 Service charges are based on the account being settled when work is complete, the engineer will then request payment for the invoice. If this is not made to the service engineer or settled within ten working days, an administration charge will be added.

#### **Replacement Parts Policy**

Availability: It is policy to maintain availability of parts for the current range of products for supply after the guarantee has expired. Stocks of spare parts will be maintained for the duration of the products' manufacture and for a period of five years thereafter.

In the event of a spare part not being available a substitute part will be supplied.

**Payment:** The following payment methods can be used to obtain spare parts:

- **1** By post, pre-payment of pro forma invoice by cheque or money order.
- **2** By telephone, quoting credit card (MasterCard or Visa) details.
- 3 By website order, www.tritonshowers.co.uk

Wickes Building Supplies Ltd. 120/138 Station Road, Harrow, Middlesex. HA1 2QB

#### **WICKES STANDARD GUARANTEE**

This product has been manufactured for Wickes Building Supplies Ltd by Triton Showers and is guaranteed against all mechanical and electrical defects arising from faulty workmanship or materials for a period of two years for domestic use only, from the date of purchase, provided that it has been installed by a competent person in full accordance with the fitting instructions. Any part found to be defective during this guarantee period we undertake to repair or replace at our option without charge so long as it has been properly maintained and operated in accordance with the operating instructions, and has not been subject to misuse or damage. This product must not be taken apart, modified or repaired except by a person authorised by Wickes Ltd. This guarantee applies only to products installed within the United Kingdom and does not apply to products used commercially.

This guarantee does not affect your statutory rights.

#### What is not covered:

- 1 Breakdown due to: a) use other than domestic use by you or your resident family; b) wilful act or neglect; c) any malfunction resulting from the incorrect use or quality of electricity, gas or water or incorrect setting of controls; d) faulty installation.
- **2** Repair costs for damage caused by foreign objects or substances.
- **3** Total loss of the product due to non-availability of parts.
- **4** Compensation for loss of use of the product or consequential loss of any kind.
- **5** Call out charges where no fault has been found with the appliance.
- 6 The cost of repair or replacement of pressure relief devices, sprayheads, hoses, riser rails and/ or wall brackets, isolating switches, electrical cable, fuses and/or circuit breakers or any other accessories installed at the same time.
- 7 The cost of routine maintenance, adjustments, overhaul modifications or loss or damage arising therefrom, including the cost of repairing damage, breakdown, malfunction caused by corrosion, furring, pipe scaling, limescale, system debris or frost.

Customer Service 7 024 7632 8341

E mail: technical@tritonshowers.co.uk